

# Patient Rights and Responsibilities

## Rights of Patients

**The Surgery Center has an established a set of patient rights, which will be communicated to every patient by posting in a conspicuous place.**

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### **Patient Rights:**

1. Considerate and respectful care.
2. Have a paper copy of the "Notices of Privacy Practices" and to have full consideration of privacy and confidential communication during care.
3. Obtain from their physician current information about their diagnosis, treatment, and prognosis in terms they can understand.
4. Receive as much information about proposed treatment or procedure as maybe needed in order to give informed consent.
5. Receive information through the use of an interpreter that is not a member of the family.
6. Participate actively in decisions regarding medical care, including any advance directives.
7. Refuse treatment and be informed of the medical consequences to that action.
8. Examine and receive an explanation of the bill and payment policies, regardless of source of payment.
9. Have such rights extended to the person who may have legal responsibility to make decisions regarding medical care on behalf of the patient.
10. Exercise these rights without regard to sex, economic status, education background, race, color, religion, national origin, sexual orientation or marital status, or the source of payment for care.
11. Receive care in a safe setting, free from verbal or physical abuse or harassment.
12. Access information contained in the patient record within a reasonable period of time.
13. Voice complaints to the Manager.
14. Patients may elect to change providers.
15. Be aware that complaints may be filed with the facility's accrediting agency, the Medical Board of California at 2005 Evergreen Street in Sacramento (800) 633-2322 or, if a Medicare beneficiary, with Medicare:

Office of the Medicare Beneficiary Ombudsman  
[www.Medicare.gov](http://www.Medicare.gov)  
1 (800) MEDICARE

### **Patient Responsibilities:**

1. Patients have a responsibility to provide accurate and complete information regarding past and present health conditions and concerns, medication usage or allergies.
  2. Patients are responsible for promptly fulfilling the financial obligations of health care provided.
  3. Patients are responsible for following the treatment(s) recommended by the attending physician and participate in their care.
  4. Patients are responsible to provide an adult into whose custodianship the facility may transfer care upon discharge, and who can transport them from the facility and remain with them as long as may be recommended by their physician.
  5. Patients must be respectful of other patients and staff.
  6. Patients must be financially responsible.
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